

LIFESTYLE FINE JEWELRY

Returns

Our policy lasts 7 days. If 7 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, the item must be in original purchase condition and display no evidence of usage.

Additional non-returnable items are Gift cards and vouchers.

Return is permitted only upon presentation of a receipt or proof of purchase.

There are certain situations where only partial refunds are granted: (if applicable)

Any item not in its original condition is damaged or has missing parts for reasons not due to our error.

Any item that is returned more than 7 days after delivery.

Refunds

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Refund towards a customer order will not be encouraged under any circumstances

Late or missing refunds

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at info@lifestylegcc.com

Sale items

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Shipping

To return your product, you should mail your product to: Showroom # 4, Saraya Avenue Building, Al Garhoud, Dubai, U.A.E P.O Box - 33645

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

Customs duty and all local charges at destination to be borne by Customer.